



SERVICE & PRICE LIST · 2026

Service & Price List

CareLane publishes every home-visit rate, minimum duration, plan price and surcharge in full, so a family knows the whole month's care cost before deciding anything.

All rates published

From 1 hour

Plans valid 3 months

No call-out fee

Assess first, then arrange

A registered nurse visits to review the situation and issues a written report you can pass to the attending doctor.

Itemised pricing

Single visits, packages and care plans are listed side by side. Plan prices are the item prices added up, so you can check the maths yourself.

Surcharges stated

After-hours, public holidays, remote districts and cancellation terms are all written into this list.

Home Care & Nursing at Home

The rates below are published in full. Care schedules are set only after a registered nurse has assessed the situation at home, and nursing procedures are carried out strictly as instructed by medical staff.

01 Home Care & Medical Escort

Trained carers · Escort staff

Service	What is covered & duration	Fee (HKD)
Home Care (Short Session)	Bathing, toileting, feeding, transfers, medication reminders and everyday assistance. Minimum 3 hours per visit.	\$540 / from 3 hrs approx. \$180 per hour
Home Care (Fixed Weekly)	Same time slot, same carer each week — easier for the elder to settle into and simpler for the family to plan around.	\$510 / visit approx. \$170 per hour
Home Care (8 Hours Daily)	Full daytime cover, suited to the period after discharge or where someone needs to be present throughout.	\$1,200 / from 1 day \$150 per hour
Medical Escort	Pick-up at home, registration, waiting alongside, noting the doctor's instructions and reporting back to the family. Minimum 3 hours at \$150 per hour.	\$450 / from 1 trip Overtime \$75 / 30 min

02 Nursing Assessment & Skilled Nursing at Home

Registered nurse, at home

Service	What is covered & duration	Fee (HKD)
Home Health Assessment	Review of physical condition, home safety and care needs, 1 hour. Includes a written report you may pass to the attending doctor.	\$1,000 / visit
Wound Care & Dressing	Cleaning, dressing and written recording according to wound type and condition. Standard dressings included.	\$800 / visit
Feeding Tube Replacement	Nasogastric tube replaced and position confirmed as instructed by medical staff. All consumables included.	\$1,200 / visit
Carer Tube-Feeding Training	On-site demonstration of the feeding routine, flushing, what to watch for and how to respond, with written steps left behind.	\$1,500 / session

Third-party costs: Transport for the elder and escort staff, taxi fares, wheelchair hire, registration, investigation and medication fees during an escort are charged at cost against receipts, with no service mark-up. **Overtime:** Counted in 30-minute units; any part of a 30-minute block counts as 30 minutes, never rounded up to a half or full day.

Rehabilitation Therapy & Nutrition

Therapists assess and set the direction of training; therapy assistants lead the sessions to that plan and record what was done. Used together, they keep training frequent while holding the monthly cost down.

03 Physiotherapy · Occupational Therapy · Speech Therapy

Therapists & assistants, at home

Service	What is covered & duration	Fee (HKD)
Physiotherapist	Assessment of strength, balance, walking and pain; sets the training direction and issues a written report. 1 hour per session; 1 to 1.5 hours for the first assessment.	\$1,000 / session
Physiotherapy Assistant	Leads training to the therapist's plan and records progress. 1.5 hours per session, \$200 per hour thereafter.	\$350 / session
Occupational Therapist	Assessment of self-care ability, upper-limb function, cognition, the home environment and fall risk, with equipment recommendations. 1 hour per session.	\$1,000 / session
Occupational Therapy Assistant	Leads daily-activity training to the therapist's plan and shows the family how to assist. 1.5 hours per session, \$200 per hour thereafter.	\$350 / session
Speech Therapist	Assessment of swallowing and communication, with advice on food texture and how the family can communicate. One hour per session.	\$1,200 / session
Registered Dietitian	Reviews what is actually being eaten, weight changes and existing medical advice, then sets the direction for everyday meals. 1 hour per session; written advice after the first.	\$1,200 / session

Package discount: Where a service offers a 4-visit package (wound care, feeding tube replacement, physiotherapy / occupational therapy / speech therapy, therapy assistants, nutrition support and medical escort), the package rate is 10% off the single-visit rate. Home care is priced by hourly tier instead and this discount does not apply.

Plans: Packages and plans are valid for 3 months from the date of purchase (feeding tube package 4 months), for one elder, and may be booked across separate visits. Unused sessions are refundable pro rata at the single-visit rate.

Reports: Written assessment reports are normally sent to the family by email or WhatsApp within 3 working days of the visit.

Not included: Assistive equipment, nutritional supplements, special formula and texture-modified meal products are not included. We quote first and the family decides whether to purchase.

Therapist and assistant: a clear division of work

Each plan has one lead professional working with at most two other roles. The therapist assesses and sets the direction; the assistant leads each session at home and records it.

Care Plans for Specific Situations

Each plan bundles the services most often needed in the first weeks after discharge. Plan prices are the item prices from the previous two pages added up, so the family can check the figures. Visits can be adjusted after assessment; anything above or below the plan is charged at the single-visit rate.

04 Post-Discharge & Ongoing Care Plans

Built from item prices · Check the maths yourself

Plan	What is included	Plan price (HKD)
Stroke First Month Home	Physiotherapist ×2 + physiotherapy assistant ×8 + nurse assessment ×1; 11 visits, 15 hours	\$5,800 / first month
Stroke Monthly Rehab	Physiotherapy assistant ×8 + physiotherapist review ×1; 9 visits, 13 hours	\$3,800 / month
Post-Surgery First Two Weeks	Nurse wound care ×4 + nurse assessment ×1 (standard dressings included); 5 visits, 5 hours	\$4,200 / first 2 wks
Post-Surgery Monthly Support	Fixed weekly carer ×4 + medical escort ×1; 5 visits, 15 hours	\$2,490 / month
Cancer During Treatment	Medical escort ×4 + registered dietitian ×2 + nurse assessment ×1; 7 visits, 15 hours	\$5,200 / treatment period
Cancer Monthly Support	Fixed weekly carer ×4 + medical escort ×2; 6 visits, 18 hours	\$2,940 / month
Dementia First Month	OT assistant ×8 + occupational therapist ×1 + nurse assessment ×1; 10 visits, 14 hours	\$4,800 / first month
Dementia Monthly Support	Fixed weekly carer ×4 + OT assistant ×4; 8 visits, 18 hours	\$3,440 / month

How to read a plan: Plans are the combinations families most often choose, shown for reference rather than as fixed bundles. The plan price is the single-visit rates added up; where an item runs to 4 visits or more, the package rate for that item is applied automatically at signing, so what you actually pay is never more than the plan price shown. Each plan states only the number of visits, the total hours and the total price. Monthly plans can be scaled up or down month to month, with no long-term commitment.

Plans are not fixed bundles: If the assessment shows part of a plan is not needed, it is removed and the price recalculated at item rates. We do not ask you to pay for a whole plan up front.

Important Notice

The services listed here are support in the form of personal care, nursing procedures and rehabilitation training. They are not medical diagnosis or treatment and do not replace the instructions of the attending doctor, hospital or specialist team. All nursing procedures are carried out as instructed by medical staff. Training and meal arrangements follow each individual assessment, and no particular progress, measurement or outcome is guaranteed.

CareLane is not a service unit recognised by the Social Welfare Department under the Community Care Service Voucher Scheme for the Elderly. The services in this list cannot be paid for with a community care service voucher.

Personal Care

Bathing, toileting, transfers, medication

Medical Escort

Pick-up, registration, waiting, report back

Cognitive Support

Daily activity sessions led to the therapist's plan

Our Pricing Commitments

Disputes over care costs rarely come from the service itself — they come from surcharges and cancellation terms. All of the following are stated up front and written into the service agreement.

01

Minimum Hours

Therapists from 1 hour per session, therapy assistants from 1.5 hours, carers and escort staff from 3 hours. Most operators require a 2-hour minimum, which raises the entry cost.

02

Outside Office Hours

Outside Monday to Saturday 09:00–18:00, a 30% surcharge applies to that service. We tell you before booking and confirm with the family first.

03

Public Holidays

On public holidays and the first three days of Chinese New Year, a 50% surcharge applies to that service.

04

Remote Districts

Lantau beyond Tung Chung, the outlying islands, and locations not reachable by direct public transport carry a \$100 surcharge per visit. No other call-out fee is charged.

05

Cancellation

Cancel 24 hours or more in advance and there is no charge — the visit can be rescheduled. Under 24 hours, half the fee for that visit applies.

06

Plan Validity

Plans are valid for 3 months from purchase, may be booked across separate visits, and are for one elder. Unused sessions are refundable pro rata.

Talk it through first, decide after

Tell us the elder's current situation, the discharge date, or simply what worries you most. We will explain which services are worth considering and what the month is likely to cost — before any assessment is arranged.

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All services are delivered at home, across Hong Kong; meetings by appointment.



Scan to chat

WhatsApp
CareLane Home Care