



SERVICE & PRICE LIST · 2026

Service & Price List

Published rates, minimum durations and surcharges help families plan. Eligible services receive 10% off only with full upfront payment for at least 4 visits; refund terms are stated inside.

All rates published

From 1 hour

Discount requires full prepayment

No call-out fee

Assess first, then arrange

A registered nurse visits to review the situation and issues a written report you can pass to the attending doctor.

Itemised pricing

Care and escort are charged by the hour according to staff level; nursing and therapy are charged per visit, so you can check the maths yourself.

Surcharges stated

After-hours, public holidays, remote districts and cancellation terms are all written into this list.

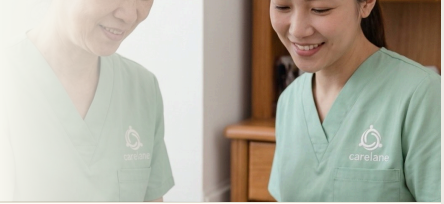


CareLane Elderly Service Limited · 守護里長者服務有限公司

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Home Care & Nursing at Home

Care, nursing and therapy roles are agreed according to the person's needs; a home assessment is arranged where needed. Nursing procedures follow medical instructions.



01 Home Care • Housekeeping • Medical Escort

Trained carers • Housekeepers • Escort staff

SERVICE	WHAT IS COVERED & DURATION	FEE (HKD)
Home Carer	Bathing, toileting, feeding, transfers, medication reminders and everyday assistance. Minimum 3 hours per visit.	\$140-160 / hour from approx. \$420 for 3 hrs
Health Worker	Everything a home carer does, plus blood pressure, pulse and temperature checks and medication assistance under medical instruction. Minimum 3 hours per visit.	\$150-200 / hour from approx. \$450 for 3 hrs
Housekeeper	Home cleaning, laundry and ironing, cooking and meal prep, groceries and errands. Minimum 3 hours per visit.	\$150-180 / hour from approx. \$450 for 3 hrs
Deep Clean	Spring cleaning and stubborn grime, carried out by the same housekeeping staff. Minimum 3 hours per visit.	\$200-250 / hour from approx. \$600 for 3 hrs
Fixed Weekly Arrangement	Agreed time slots; same staff where available each week – easier for the elder to settle into and simpler for the family to plan around. Three visits a week of 3 hours each.	\$1,260 / week, from carer from \$140 an hour
Medical Escort	Pick-up at home, registration, waiting alongside, noting the doctor's instructions and reporting back to the family. Minimum 3 hours per trip.	\$140-160 / hour from approx. \$420 for 3 hrs

02 Nursing Assessment & Skilled Nursing

Registered nurse, at home

SERVICE	WHAT IS COVERED & DURATION	FEE (HKD)
Home Health Assessment	Review of physical condition, home safety and care needs, 1 hour. Includes a written report you may pass to the attending doctor.	\$1,000 / visit
Wound Care & Dressing	Cleaning, dressing and written recording according to wound type and condition. Standard dressings included.	\$800 / visit
Feeding Tube Replacement	Nasogastric tube replaced and position confirmed as instructed by medical staff. All consumables included.	\$1,200 / visit
Carer Tube-Feeding Training	On-site demonstration of the feeding routine, flushing, what to watch for and how to respond, with written steps left behind.	\$1,500 / session

Housekeeping scope: Cleaning products are provided by the client; work at height on external walls, demolition or renovation, pest control and formaldehyde treatment are not covered.

Third-party costs: Transport, registration, investigation and medication fees during an escort are charged at cost against receipts, with no service mark-up.

Overtime: Counted in 30-minute units at the same hourly rate, with no uplift; any part of a 30-minute block counts as 30 minutes.

Rehabilitation Therapy & Nutrition

Therapists assess and set the direction of training; therapy assistants lead the sessions to that plan and record what was done. Used together, they keep training frequent while holding the monthly cost down.



03 Physiotherapy • Occupational • Speech • Nutrition

Therapists & assistants, at home

SERVICE	WHAT IS COVERED & DURATION	FEE (HKD)
Physiotherapist	Assessment of strength, balance, walking and pain; sets the training direction and issues a written report. 1 hour per session; 1 to 1.5 hours for the first assessment.	\$1,000 / session
Physiotherapy Assistant	Leads training to the therapist's plan and records progress. Minimum 1.5 hours per session.	\$180-220 / hour from approx. \$270 for 1.5 hrs
Occupational Therapist	Assessment of self-care ability, upper-limb function, cognition, the home environment and fall risk, with equipment recommendations. 1 hour per session.	\$1,000 / session
Occupational Therapy Assistant	Leads daily-activity training to the therapist's plan and shows the family how to assist. Minimum 1.5 hours per session.	\$180-220 / hour from approx. \$270 for 1.5 hrs
Speech Therapist	Assessment of swallowing and communication, with advice on food texture and how the family can communicate. 1 hour per session.	\$1,200 / session
Registered Dietitian	Reviews what is actually being eaten, weight changes and existing medical advice, then sets the direction for everyday meals. 1 hour per session; written advice after the first.	\$1,200 / session

The 10% discount requires full upfront payment for at least 4 visits of the same eligible service. No expiry date. On early termination, completed visits and applicable cancellation fees are deducted at standard rates and the balance is refunded. Under 24 hours' cancellation notice: half the standard visit fee.

Reports: Written assessment reports are normally sent to the family by email or WhatsApp within 3 working days of the visit.

Not included: Assistive equipment, nutritional supplements, special formula and texture-modified meal products are not included. We quote first and the family decides whether to purchase.

We aim for the same staff member, subject to availability, and notify changes beforehand. Basic equipment used during visits is included; aids or products left for the family are quoted separately.

Eligible services: wound care, nasogastric tube replacement, physiotherapy, occupational therapy, speech therapy, therapy assistants and nutrition support. Other service categories do not automatically qualify.

Eligible services only, with full upfront payment for at least four visits of the same eligible service: wound care \$720 / visit; tube replacement \$1,080 / visit; PT or OT \$900 / session; speech therapy or nutrition \$1,080 / visit; therapy assistants \$162-198 / hour. Home care, health workers, housekeeping and medical escort are not automatically eligible.

Therapist and assistant: a clear division of work

Each plan has one lead professional working with at most two other roles. The assistant leads each session at home and records it, and the family can ask to see those records.

Home Assessment

Condition, home safety and care needs

Medical Escort

Pick-up, registration, waiting, report back

Cognitive Support

Activity sessions per the therapist's plan

Our Pricing Commitments

Disputes over care costs rarely come from the service itself — they come from surcharges and cancellation terms. All of the following are stated up front and written into the service agreement.



PER VISIT

Minimum Hours

Therapists from 1 hour per session, therapy assistants from 1.5 hours, carers, health workers, housekeepers and escort staff from 3 hours, charged on the hours actually worked.

AFTER HOURS

Outside Office Hours

Outside Monday to Saturday 09:00–18:00, a 30% surcharge applies to that service. We tell you before booking and confirm with the family first.

HOLIDAYS

Public Holidays

On public holidays and the first three days of Chinese New Year, a 50% surcharge applies to that service.

REMOTE AREA

Remote Districts

Lantau beyond Tung Chung, the outlying islands, and locations not reachable by direct public transport carry a \$100 surcharge per visit. No other call-out fee is charged.

NOTICE PERIOD

Cancellation

Cancel at least 24 hours ahead: no fee. Under 24 hours: half the standard visit fee, including prepaid bookings.

DISCOUNT

Continuing Care

At least 4 visits of the same eligible service must be paid in full upfront to receive 10% off. There is no expiry date. If stopped early, completed visits and applicable cancellation fees are deducted at standard rates and the remaining balance is refunded.

Important Notice

The services listed here are support in the form of personal care, nursing procedures and rehabilitation training. They are not medical diagnosis or treatment and do not replace the instructions of the attending doctor, hospital or specialist team. All nursing procedures are carried out as instructed by medical staff. Training and meal arrangements follow each individual assessment, and no particular progress, measurement or outcome is guaranteed.

CareLane is not a service unit recognised by the Social Welfare Department under the Community Care Service Voucher Scheme for the Elderly. The services in this list cannot be paid for with a community care service voucher.

Talk it through first, decide after

Tell us the elder's current situation, the discharge date, or simply what worries you most. We start with a free preliminary phone assessment, explain which services are worth considering and what the month is likely to cost, and only then discuss whether a home visit is needed.

WhatsApp 9185 5217

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Address Room B, 5/F, Kai Mao Centre, 49 Tsun Yip Street, Kwun Tong, Kowloon
All services are delivered at home, across Hong Kong; meetings by appointment.



Scan to chat

WhatsApp
CareLane Home Care